## **Ticket Confirmation and Activation**

As a reminder, please remember to confirm your tickets shipments when they arrive and activate packs before selling tickets.

Upon receipt of a package of tickets, verify that the shipment agrees with the Ticket Delivery Form, then immediately confirm the receipt of the order on the terminal by touching "Scratch Functions," selecting "Confirm," and scanning the packing slip barcode. This notifies us of the receipt of the delivery, and is a necessary step or the tickets can't be activated.

Activation must take place before placing the tickets in the dispenser for sale. To activate a pack of tickets, touch "Scratch Functions," select "Activate Pack," and scan a ticket barcode. If an inactive ticket is sold and taken to another retailer, the player can't redeem their ticket. This ends with unhappy players, and clerks have to use their valuable time calling the hotline to correct the issue. Thank you for your assistance in following the steps necessary in this process.

## **Claim Center Hours**

As a reminder, the Regional Lottery Claim Centers in Norfolk, North Platte, and Scottsbluff are open from 8:00 a.m. to Noon, Monday through Friday. Nebraska Lottery prizes may be claimed at these locations during these hours, or by appointment after these hours. To make an appointment, call the Nebraska Department of Revenue at (800) 742-7474 (toll free in NE and IA), or (402) 471-5729.

The Grand Island Claim Center at the Nebraska State Fair office is open from 8:30 a.m. to 4:30 p.m., Monday through Friday.

The Omaha Claim Center and Nebraska Lottery headquarters in Lincoln are open from 8:00 a.m. to 5 p.m., Monday through Friday.

Additionally, prizes may be claimed via mail by sending a completed claim form to:

Nebraska Lottery Prize Claim P.O. Box 95145 Lincoln, NE 68509-5145

For more information about claiming Nebraska Lottery prizes, visit nelottery.com.

Iom Bash Editors

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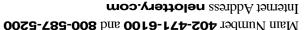
James M. Haynes Lottery Director

Lincoln, NE 68509-8901 Revenue, P.O. Box 98901,

19-30-00 Lincoln, NE 68509-8901 P.O. Box 98901

Drawing Results, Winners and Scratch Game Information 402-471-6114

Nebraska Department of Lottery, a Division of the Published by the Nebraska



nebraska lottery

compulsive gambling help line Players Hotline 402-471-6139 and 800-224-LUCK (NE & WY only)

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**JOLECY RELATED ADDITION** 

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## **Coming Soon!**

price: \$20 top prize: **\$200,000** 

ticket tal

gift option for those hard-to-buy-for individuals on your list.



**Annual Report Highlights Achievements** 

During the holiday season, and throughout the year, the Nebraska Lottery suggests tickets as a

Three different Nebraska Lottery Scratch games feature a holiday theme: \$1 Bad Gifts, which can be used as a gift tag; \$3 A Christmas Story, featuring artwork inspired by the classic holiday movie; and \$5 Peppermint Payout, which features prizes of cash and free Nebraska Pick 5 Lotto plays. If you're giving tickets this year, remember to give responsibly. By law, Nebraska Lottery tickets may only be purchased and redeemed by persons who are 19 years or older.