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Lottery Director
Brian Rockey
Editors
Neil Watson
Tate Schneider
Tate Schneider
${ }^{\text {Sasigner }}$
Designer
Tom Bash
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## Winter Bonuses

Here are the retailers who received High Prize Seller Bonuses for selling major winning tickets from mid-December through mid-January
U-Stop \#03, Lincoln, 10X Bingo Multipier, S1,000
Hy-Vee Food Store \#1, Lincoln, 2by2, S22,000 Hy-Vee Food
Pump \& Pantry \#36, Rushville, Apple Orchard Doubler, $\$ 2,000$ Casey's General Store, Columbus, Lucky Numbers Super Ticket, $\$ 1,000$
Mega Saver Omate Mega Saver, Omaha, Naughty or Nice Crossword, $\$ 5,000$
Schmick's Market, Lincoln, Naughty or Nice Crossword, $\$ 5,000$
 Roadrunner Masters, Ainsworth, Flawless Fortune, $\$ 1,000$
Kwik Sho $\# 646$, incoln, LLecty Numbers
Family Family Fare 788 , Bellevue, Mega Millions, $\$ 1,000$
Spaede Mart 2722, Omaha, Multiplier Spectacular, $\$ 1,000$
Hamilto Speedee Mart 2762, Omaha, Multiplier Spectacular,
Hamilton Food Mart, Omaha, $\$ 10$ Grand, 10,0100
 Casev's. Geeneral $\$$ Store \#1790, Falls City, 25 Sth Anniversary Silver
Multiplier, $11,0,00$ Casev's General Store \#2745, Lincoln, Black Diamond Crossword, $\$ 1,000$
Castle Drive In Liquor, Lincoln, Flawless Fortune, S1,000 Castle Drive In Liquor, Lincoln, Flawless Fortune, S1,000
Casey's General Store $\# 2985$, Omahas Super Triple 7 s , $\$ 1,777$
 Coffin's Corner, Grand Island, $\$ 1,500$ Frenzy, $\$ 1,50$

Casey's General Store \#1230, Pierce, Black Diamond Crossword, $\$ 1,000$
Super C \#10, Denton, Multutude Of Monen, $\$ 1,000$

Trotters Whoa \& Go Express, Loup City, Quick 7 , 17,000
Case's General Store \#2722, South Sioux City, Ultimate Bonus
Crosswor
Wahoo One Stop, Wahoo, Black Diamond Crossword, S1,000



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Please Note: High Prize Seller Bonuses for Scratch games are credited to retailer accounts when the prize is claimed. High Prize Seller Bonuses


## ACTIVATIONS RETAILER PROMOTION

 Lottery DirectorThe new year brings new opportunities and it is our hope to reflect that ideal in both our product lineup and promotions for 2019.

Truck \$ \& Buck\$ was our first new game of the new year and continues to be one of our most popular games to-date. With seven trucks up for grabs once again this year, we are looking forward to seeing where their new homes will be.

We are excited about our upcoming Ticket to Tunes promotion that will allow players the chance to win a trip to see one of the great acts who have taken up residence in Las Vegas. Experiences like this have pogas. Experiences like thi have play and we are excited to what shows our winners choose to see.

A few of our upcoming games include the familiar Caesar's Scratch game, as well as Nebraska Cash Blowout. New to our lineup will be the Gem Family of games, which we feel will be welcome additions.

The opportunities we'll see in 2019 are exciting and it is our hope that our players are equally excited for what is to come.

Lottery retailers have the chance to win $\$ 100$ each month this spring by activating new Scratch games.

One part of our Scratch sales strategy is monthly initial shipments of new games to all retailers. Between March and June, all retailers that activate and display a pack of each game from their monthly shipment by midnight Friday after the launch date will be entered into a drawing. Ten qualifying retailers will be drawn each month to win $\$ 100$

Look for these initial shipments so you can activate the games and win!

- March 25, 2019, activated and displayed by March 29, 2019
- April 29, 2019, activated and displayed by May 3, 2019
- May 20, 2019, activated and displayed by May 24, 2019
- June 24, 2019, activated and displayed by June 28, 2019 Refer to the promotion sales sheet or contact your LSR for more information.


## ATMCKETIDIMNESS: <br> PROMOTION

Ticket to Tunes has returned and with it comes the opportunity to see great acts and experience great music. From February 19 until April 14, players will be able to enter the contest for a chance at winning one of four concert experiences in fabulous Las Vegas.

The Tickets to Tunes package includes two tickets to a headliner concert of the winner's choice, airfare for two to Las Vegas, a four night
stay at the Bellagio Hotel and Casino $\$ 1.500$ in cash $\$ 150$ in Nebrask stay at the Bellagio Hotel and Casino, $\$ 1,500$ in c
Lottery Scratch tickets and $\$ 50$ in 2 by 2 coupons.
Here is the part where you wonder how to enter the contest. Players who purchase 2by2 tickets between February 19 and April 14 will receive voucher numbers to be entered through the MVP Club at nelottery.com. The final drawing will take place on April 16. For more information, visit nelottery.com.

## New MyDaY eCoupon

One of the perks of being an MVP Club member at Mg) DODS
nelottery.com is receiving valuable eCoupons for Lottery products. At the beginning of January, a MyDaY eCcoupon was
sent to all MVP Club members. This eCoupon pick MyDaY plays for $\$ 1$ - a $\$ 1$ discount.

To redeem this eCoupon, scan the coupon to produce the promo

## FOODBANK <br> FOR THE HEARTLAND

Just a few days before Christmas 2018, the Food Bank for the Heartland received a donation at their Omaha office that was just a little bit different than the usual brown paper bag of non-perishable food or a check to help them feed hungry people across Nebraska and western Iowa

Someone had anonymously mailed the Food Bank a Lucky Numbers Super but rather than offering them a chance to win a cash prize, this one had already been scratched and revealed a

You'll occasionally hear about someone donating a winning lottery ticket to a charity, but it's definitely not an everyday occurrence, said Food Bank for the Heartland vice president of external affairs Kelly Ptacek

In fact, it's the first time anyone at the Food Bank can remember it happening, Ptacek said

The $\$ 1,000$ prize, which was claimed on December 20 by the Food Bank for解 Circle in Omaha, about a 15 minute drive from the Food Bank for the Heartland's office.

That money will go a long way to feeding a lot of people, Ptacek said. Even more than you might think.
"One dollar can make a difference," she said. "It can buy up to three meals.
With this we can provide up to 3,000 meals."
Food Bank for the Heartland distributes food across 535 partner organizations across 93 counties in Nebraska and in western Iowa. You'll find food
sourced to food pantries and emergency shelters all the way west from Scottsbluff in the panhandle to Clarinda, Iowa.

A good portion of the food distributed by the Food Bank comes from corpo rate and other donors, but the Food Bank for the Heartland still purchases about 32 percent of the food that goes out

If you're interested in donating items to Food Bank for the Heartland, they're always in need of shelf stable foods like crackers, cookies, canned foods, peanut butter and other non-perishable pantry staples.

To volunteer time or to donate cash, checks or even winning Scratch tickets, call the Food Bank at (402) 331-1213 or go to their website at foodbankheartland.org.

## Problem Gambling Help Line

The Nebraska Problem Gambling Help Line has a new number. Nebraskans can now call 833-BETOVER (238-6837) to receive confidential assistance for no charge. The previous phone number will still be active, but all Nebraska Lottery materials going forward will use the new help line number.
The Nebraska Problem Gambling Help Line is operated by the Nebraska Gambler's Assistance Program. Since 1993, a total of $\$ 16.5$ million in lottery proceeds has been generated for problem gambling assistance. Learn more abou

## Gamblers <br> Assistance Program

We Can Help:
Call 2 Haus

Spring Game Promotion
Husker football fans should play Lucky for Life this March for a chance to win skybox tickets to the Spring game. Between March 1 and March 24, an entry voucher Game Promotion will print with each Lucky for Life purchase of \$2 or more. Players can enter their tery.com by March 25 for a chance ow win the Grand Prize of skybox tickets for four (4) for the 2019 University of Nebraska footbal Spring game, a $\$ 100$ Ethanol Enriched Fuel gift card, $\$ 150$ in Nebraska Lottery Scratch tickets coupons.

> In March In March
the jackpot the jackpot
rolls by 10 K every time it's not won! nigkis

## E $=$ $=$

Jackpots for Nebraska Pick 5 are growing bigger this spring. Nuring the monnin of March, increase by $\$ 10,000$ each time it is not won, up from $\$ 4,000$, so the jackpot will grow faster than before. The increased roll amount will only occur during March and the game.

# Lottery Highlights 




## Gheck 'em out coming your way soon!

Caesars (\$5)
Game Number: 1017
Top Prize: $\$ 30,000$
Overall odds: 1:3.49
Free ticket: Yes

## Diamond Mine 10X

 (\$5)Game Number: 1020
Top Prize: $\$ 50,000$
Overall odds: 1:3.72
Free ticket: Yes

## Emerald Mine 3X

(\$2)
Game Number: 1019
Top Prize: $\$ 10,000$
Overall odds: 1:3.95
Free ticket: No

## Ruby Mine 2X

(\$1)
Game Number: 1018
Top Prize: $\$ 5,000$
Overall odds: 1:4.00
Free ticket: Yes


## frcounting Tips \& Tricks

A new year signals a time for new beginnings and starting new routines. Here are some accounting tips and tricks from the Nebraska Lottery to start 2019 off right.

- Remember to confirm your ticket shipments when they arrive and activate packs before selling tickets. See the delivery confirmation slip and the Altura Quick Reference Card for more information. The Lottery suggests keeping one packing slip at store level and sending one to corporate (if applicable).
- To avoid confusion, do not return validated Scratch or Lotto tickets to players unless the ticket has not been paid. If you encounter a problem validating a ticket and have not paid, give both the receipt and the ticket back to the customer and instruct them to claim their prize at a Nebraska Lottery Claim Center. Please write your first name on the receipt so Lottery Accounting can contact the proper person if they have any questions.
- When cashing in a multi-draw Lotto ticket with remaining drawings, an exchange ticket for the remaining draws will be produced. Make sure to give the player the exchange ticket and do not return their original ticket. Look for the words "EXCHANGE TICKET" to indicate which ticket should be given to the player.
- If you have scanned a winning Scratch ticket and don't have enough cash on hand to pay, please do not press the "Pay" key. If the "Pay" key was accidentally pressed, please call Lottery Accounting at 800-587-5200. Mark the back of the ticket as "not paid," along with your name and date. Give both the receipt and the ticket back to the customer and instruct them to claim their prize at a Nebraska Lottery Claim Center.
- Scanning winning tickets of $\$ 25$ or below results in automatic validation without pressing the "Pay" key. Higher winning amounts will not validate unless the "Pay" key is pressed. If you paid the winning amount and the ticket is not validated, your store will not get the credit.
- When scanning tickets, wait a second or two for the validation message to come up. If you do not get a response after two seconds, then it is okay to scan again. Immediate re-scanning
could result in the system responding with "Previously Cashed By This Retailer".
- Make sure to always deface winning tickets and keep them with your daily records until all reconciliations are done before discarding them.
- Do not accept photocopies or reproductions of tickets for validation. This does not apply to eCoupons that MVP Club members print at home.
- Lotto tickets can no longer be called in to be tagged for credit. Try to sell any mistake tickets to another player before draw break. If you experience a print failure or paper jam, follow the on-screen instructions, then hold the affected ticket for your LSR.
- If a communication error occurs on your Lotto terminal during a transaction, or the terminal message indicates "Previously Cashed By This Retailer", you can touch the Last Transactions button, then touch Last Transaction to check if the transaction was successfully completed and the value of the last validation. The last 50 transactions can also be accessed there. If further assistance is needed, please call the Hotline at 800-560-2919.
- Activated, settled and returned Scratch reports, which are detail of the Weekly Settlement Report Scratch activity, are available by pressing Scratch Functions $>$ Inventory Reports $>$ Current Week or Previous 12 Weeks.
- Once a pack is activated, it cannot be deactivated. Payment for that pack will post whichever comes first of the following two scenarios: 45 days after activation or when $70 \%$ of the pack has been sold (based on validations).
- Prizes from closed Scratch games or expired Lotto tickets cannot be claimed. If a customer tries to redeem a ticket from a closed or expired ticket, remind them that prizes can be redeemed up to 180 days after the closing date (for Scratch tickets) or 180 days after the drawing date (for Lotto tickets). Prizes from these tickets cannot be claimed by mailing them to the Nebraska Lottery or by directing players to visit a Lottery Claim Center.
- Tickets can be validated manually by touching Manual Validations, then touching Scratch Validation or Lotto Validation. For Scratch tickets, enter the 14-digit game, pack, and ticket number from the back of the ticket AND the 14-digit VIRN number under the latex on the front of the ticket. For a Lotto ticket, enter the 19-digit ticket number.
- If you are unable to validate a Scratch ticket by scanning the barcode or by manual entry, instruct the player to mail the ticket to the Nebraska Lottery at the prize claim P.O. Box on the back of the ticket to claim their prize.


## Loyal Readers Contest Winners

Each month, readers of Ticket
Talk have a chance to win prizes through the Loyal Readers Crossword Contest. Here are the winners from the November/December edition of the contest:

## Sonja Faulkenberry,

Schmick's Market, Broken Bow

## Karen Myers,

Trotters Whoa \& Go, Merna
Sara Ryan,
BP Short Stop, Cedar Bluffs
Justin Evers,
CVS Pharmacy, Omaha
Mike Svoboda,
Shurfine Food Center, Burwell
Heather Riblett,
U-Stop \#16, Lincoln
Michelle Purvis, Russ's Market, Hastings

Sandy Tarnick,
Pump \& Pantry \#33, Genoa Patty Sole,
Geneva Super Foods, Geneva
Delma Borglowner,
Southside Mini Mart, Stuart
The above winners answered the questions to last month's puzzle correctly.

The prize will be $\$ 10$ in Scratch ticket coupons for every employee who sells lottery tickets at the winner's location. LSRs will have premium prizes for those employees under the age of 19 .

Ten winners are selected randomly each issue.

