Training

A series of training sessions will be held for Nebraska Lottery retailers between late May and early June. With an emphasis on flexibility for busy schedules, training sessions will be offered on a drop-in basis at numerous locations across the state. As in the past, the training will center on a fun theme with prizes and refreshments for those who attend.

Here are the dates and cities in which training will be held. Locations in each city are being finalized and will be announced soon. All times are local.

Monday, May 16 - Lincoln
9 a.m. - 11:30 a.m.; 3 p.m. - 6 p.m.

Tuesday, May 17 - Lincoln
9 a.m. - 11:30 a.m.; 3 p.m. - 6 p.m.

Wednesday, May 18 - Omaha
9 a.m. - 11:30 a.m.; 3 p.m. - 6 p.m.

Thursday, May 19 - Omaha
9 a.m. - 11:30 a.m.; 3 p.m. - 6 p.m.

Monday, May 23 - Fremont
3 p.m. - 6 p.m.

Tuesday, May 24 - South Sioux City
9 a.m. - 11:30 a.m.

Tuesday, May 24 - Norfolk
3 p.m. - 6 p.m.

Wednesday, May 25 - Norfolk
9 a.m. - 11:30 a.m.

Wednesday, May 25 - O'Neill
3 p.m. - 6 p.m.

Thursday, May 26 - Columbus
9 a.m. - 11:30 a.m.; 3 p.m. - 6 p.m.

Tuesday, May 31 - Sidney
9 a.m. - 11:30 a.m.

Tuesday, May 31 - Ogallala
3 p.m. - 6 p.m.

Wednesday, June 1 - McCook
9 a.m. - 11:30 a.m.

Wednesday, June 1 - North Platte
3 p.m. - 6 p.m.

Thursday, June 2 - North Platte
9 a.m. - 11:30 a.m.

Thursday, June 2 - Kearney
3 p.m. - 6 p.m.

Friday, June 3 - Kearney
9 a.m. - 11:30 a.m.

Monday, June 6 - Scottsbluff
3 p.m. - 6 p.m.

Tuesday, June 7 - Scottsbluff
9 a.m. - 11:30 a.m.

Tuesday, June 7 - Chadron
3 p.m. - 6 p.m.

Hours of Operation

After conversion, tickets may be purchased and validated between 5:00 a.m. and 3:00 a.m. Central Time seven days a week. The draw break for Lotto game sales will move from 8:30 p.m. to 9 p.m. on drawing nights.

Displays

Each terminal can be configured with multiple display devices for transaction information and point-of-sale materials.

A 17 inch LCD multimedia display will replace the current Starlight and Customer Display Unit. This is the preferred display setup for retailers. The screen can be placed on the new end cap, or positioned separately. The display can be adjusted up and down, and from side to side for optimum visibility.

Retailers without space for the multimedia display can use a Starlight message screen to provide scrolling messages about game jackpots, promotions, and AMBER Alerts. A customer transaction screen will be available to display transaction information.

Additionally, each terminal will be outfitted with a Check-A-Ticket device that allows players to determine if they have a winning ticket. The Check-A-Ticket will be able to check Lotto tickets and Scratch tickets that have the new keyless validation barcode.

Connectivity

The majority of terminals will be connected to the Nebraska Lottery processing center by very small aperture terminal (VSAT) satellite connections, similar to the current Lotto system. The VSAT connection will require a new dish on or near each retailer's building. Satellite equipment will be installed beginning the week of May 2, and these locations will have two satellite dishes until after conversion is complete and Intralot's equipment is removed.

Some locations will be connected by 3G wireless, and will not have a satellite dish. GTECH is conducting a survey of locations to determine the best connection type for each retailer.

Conversion Process

The system conversion will take place the weekend of June 25/26. To prepare for conversion, Lottery Sales Representatives will conduct a terminal placement survey to determine the best location in your store for the new terminal and its peripherals. New satellite installations will begin on May 2, and new terminal installations will begin the week of May 16. There is a possibility that your satellite and terminal will be installed on the same day.

Intralot will begin removing Coronis terminals starting on June 26. If you have any additional equipment plugged in to a power strip for the Coronis, it will need to be moved to another outlet since Intralot will be removing the power strip. Satellite removal will begin on July 17.

Current play slips can be read by the Altura terminal and should be retained. Ticket stock should be retained and will be picked up by Intralot along with the Coronis. **Do not discard old ticket stock.**

Retailers with a wireless jackpot sign should be aware that these signs may be out of service for a short time after conversion. Intralot will send a signal to remove the jackpot amounts on the conversion date. After conversion, technicians will reset signs to receive jackpot updates again.

Technical Assistance

Service and support for your lottery terminal will continue to be provided through periodic visits by customer service representatives. Immediate hotline assistance for both Lotto and Scratch issues will be available via a new hotline at 800-560-2919.
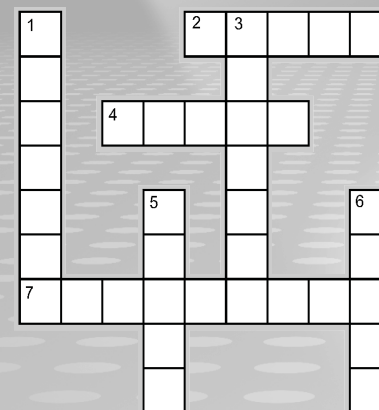
Training

Wednesday, June 8 - Valentine
9 a.m. - 11:30 a.m.

Wednesday, June 8 - Broken Bow
3 p.m. - 6 p.m.

Thursday, June 9 - Lexington
9 a.m. - 11:30 a.m.

Monday, June 13 - Grand Island
3 p.m. - 6 p.m.

Tuesday, June 14 - Grand Island
9 a.m. - 11:30 a.m.

Tuesday, June 14 - Hastings
3 p.m. - 6 p.m.

Wednesday, June 15 - Hastings
9 a.m. - 11:30 a.m.

Wednesday, June 15 - York
3 p.m. - 6 p.m.

Thursday, June 16 - Beatrice
9 a.m. - 11:30 a.m.

Thursday, June 16 - Nebraska City
3 p.m. - 6 p.m.

February Crossword Answers
Across: 2. Leap; 5. Valentines; 7. Jackpot
Down: 1. Groundhog; 3. Amber;
4. Sign; 6. Harley

Altura GT1200 Crossword Quiz

Across
2. _____ has been selected as the new Instant and On-line contractor for the Nebraska Lottery.
4. Rock _____ scissors is a hand game played by two or more people.
7. Altura terminals will be connected via secure _____ or 3G wireless links.

Down
1. One of the new features of the Altura terminal is _____ validation of Scratch tickets.
3. Lotto tickets are printed using a _____ printer and numbered paper stock.
5. The _____-A-Ticket device allows players to identify winning tickets.
6. After conversion, draw _____ will move from 8:30 p.m. to 9 p.m. on drawing nights.

Enter To Win

Name:_____

Mailing Address:_____

City:_____ State:____ Zip:____

Retailer:_____

The Nebraska Lottery likes to reward retailers who read Ticket Talk.

Each month, we will draw 10 entries from among retailer entries received by the designated deadline (April 15). Those entries that correctly answer the crossword puzzle will win.

The prize will be $10 in Scratch ticket coupons for every employee who sells Lottery tickets at the winner's location. LSRs will have premium prizes for those employees under the age of 19.

Enter your store by completing and mailing this entry coupon today to:

Nebraska Lottery, P.O. Box 95105, Lincoln, NE 68509.

Note: *Entries not drawn previously will no longer be retained. Be sure your store is entered each month.*

Loyal Readers Contest Winners

Each month, readers of Ticket Talk have a chance to win prizes through the Loyal Readers Crossword Contest. Here are the winners from the February edition of the contest:

Margo Shaw, Git 'N Split #25, Beatrice
Connie Coe, City Meat Market, Hooper
Sue Anderson, Expressway #1, Fremont
Michael McCarthy, Clark's Liquor, Chadron
Dee Pfeifer, 5Fers Xpress, Lindsay
Cindy Seger, Casey's #1744, Beatrice
Peggy Graham, Ampride, Ainsworth
Barb Bakhit, AB's 66, Omaha
Jeff's Jack & Jill Grocery, Louisville
Angela Denton, Pilger Store, Pilger

The above winners answered the questions to last month's crossword puzzle correctly.

The prize will be $10 in Scratch ticket coupons for every employee who sells lottery tickets at the winner's location. LSRs will have premium prizes for those employees under the age of 19.

Ten winners are selected each month. Be sure your store is entered. See the crossword puzzle and entry form on the inside.

Internet Address **nelottery.com**
Main Number **402-471-6100** and **800-587-5200**
Players Hotline **402-471-6139** and **800-224-LUCK (NE & WY only)**
Drawing Results, Winners and Scratch Game Information **402-471-6114**

nebraska lottery

scratch tickets and osr
877-651-6296
lottery retailer hotline
800-352-6510
compulsive gambling help line
800-522-4700

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ticket talk

THE NEWSLETTER FOR NEBRASKA LOTTERY RETAILERS   **MARCH 2011**

LOTTERY	RETAILERS	GTECH

GTECH® Architects of Gaming

Welcome
by Jim Haynes, Lottery Director

Welcome to a special edition of Ticket Talk devoted to the upcoming system conversion. When I announced that GTECH would be our new unified system vendor in August, I promised a series of updates ... available.

This issue of Ticket Talk is designed to let you know what's going on as we drive toward the June 25 – 26 system conversion from Intralot to GTECH. We encourage you to retain this issue for ready reference throughout the conversion process.

This conversion is a major step in the evolution of the Nebraska Lottery, and presents a variety of opportunities for every retailer to shape the continuing quality entertainment we provide to Nebraskans. Furthermore, this conversion will help us all do more to raise funds for good causes – Helping to Build A Better Nebraska.

New Terminal – Altura GT1200

The centerpiece of the conversion will be the new Altura GT1200 terminal provided by GTECH. The Altura is state-of-the-art technology, making it faster both for the clerk in selecting the transaction and in actually printing tickets.

The Altura uses touch screen technology similar to the current system. Selling tickets manually will require only a few steps using the on-screen menus. Validating tickets and reading play slips is also simple. Play slips are read through a large slot at the top of the terminal. Validating tickets will be done using a small optical reader mounted on either side of the terminal.

An important feature of the new system is keyless validation of Scratch tickets. By utilizing a new barcode format, you will be able to validate a Scratch ticket just by scanning the barcode. Players will also be able to check Scratch tickets using the Check-A-Ticket device. The new keyless barcode system will be phased in on Scratch games printed in the months after conversion, and these tickets will indicate if they contain the new barcode and can be checked with the Check-A-Ticket device. You will still have the ability to manually validate a Scratch ticket using the ticket serial number and validation code.

Lotto tickets will be printed using a new, faster thermal printer. The printer uses a larger roll for ticket stock than the current system, meaning fewer paper changes. The printer also holds multiple tickets after they are printed.

One of the highlights of the new terminal is the 17 inch multimedia monitors that will display customer transaction information, jackpots amounts, and other information. These monitors should replace much of the paper point-of-sale materials in your store.

Access to reports will still be available using the menus on the terminal.